



To ensure you can view the presentation, please complete these steps:

1. If viewing on a PC, we recommend using Chrome as your browser for the best viewing experience. If viewing on a Mac, we recommend Firefox 12+ or Safari 4+. Note that Mac users on Mavericks OS will need to disable the power saving function in Safari which is designed to disable all plug-ins.

iPad viewers can watch via Safari using a 3G/4G connection or via a wifi network.

iPhone viewers will need to download the 'Mediasite Mobile App'

<http://itunes.apple.com/au/app/mediasite-mobile-app/id483259660?mt=8>

Android viewing is possible via the Puffin browser:

<http://play.google.com/store/apps/details?id=com.cloudmosa.puffinFree&hl=en>

2. Microsoft Silverlight is required for some browsers. If you don't have Silverlight already installed, you will be prompted to install it - <http://www.microsoft.com/silverlight/>

If viewing on a PC using Chrome, note that Microsoft Silverlight is blocked as of Chrome version 40.0.2214. There are two ways to tell when a plugin is blocked in Chrome:

1. A *Plug-in Blocked* message in the address bar.
2. A plug-in icon (looks like a puzzle piece) displayed over the video window accompanied by a message that either says *Waiting* or *Silverlight needs your permission to run*.

To view the webcast, click the **Plug-in Blocked** message in the address bar. Click on **Run all plug-ins this time** to temporarily allow Silverlight to run. To permanently allow Silverlight to run on GigTV, select **Always allow plug-ins on** [<http://webcast.gigtv.com.au>] and then click **Done**.

3. If using Internet Explorer as your browser, make sure you have at least Internet Explorer 9 installed on your system

<http://windows.microsoft.com/en-au/internet-explorer/download-ie>

4. Test your connection in advance

<http://support.sonicfoundry.com/Training/ViewingRequirements>

If the webcast stops at any time, try refreshing your browser. For technical support, please email support@gigtv.com.au

See page 2 for a detailed diagram of the GigTV webcast player.

GigTV Webcast Player

Here's an example of how the webcast player should look when viewing:

Presentation slides

Event banner

Swap media elements

Video

View video only

View slides only

Video playback control

Volume control

Audience interaction

- Info** – access presentation information and links to referenced material and webcast instructions
- Polls** – take a poll or complete a survey
- Ask a question** – send in a question to speakers during the webcast
- Share presentation** – email a presentation link to a colleague, bookmarked to play from a specific point

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